

**IMPARTIALITY and CONFIDENTIALITY STATEMENT****IFC GLOBAL;**

- It will act in a way that attaches importance to impartiality and confidentiality in the conformity assessment services it performs,
- It will provide all necessary resources to conduct conformity assessment services in the best way, to ensure the continuous satisfaction of our clients and to keep complaints to a minimum,
- It will not engage in hidden or direct discriminatory practices by accelerating or slowing down the implementation in any way to the organizations that apply to it for conformity assessment services, and will ensure that conformity assessment services are accessible to all applicants,
- Access to conformity assessment services; shall not depend on the scale of the client or his membership in any association or group or the number of services rendered and shall not make excessive demands on him financially or otherwise,
- If there is any situation that may cause a conflict of interest during the receipt of conformity assessment applications, these organizations will not be served,
- While carrying out its activities, it will ensure that its employees are free from all kinds of political, commercial, and financial pressures.

All personnel participating in conformity assessment activities will take their decisions without being influenced by any person or institution.

In its conformity assessment activities, IFC GLOBAL approaches the parties objectively and has determined the necessary measures for situations that may cause conflict of interest, and approaches to eliminate or reduce hazards.

Within the scope of conformity assessment activities, IFC GLOBAL has taken out professional liability insurance against damages or risks that may occur against third parties.

IFC GLOBAL;

- Products that have been assessed for conformity; will not conduct design, implementation, operation, or maintenance activities,
- In order not to cause any conflict of interest that would harm our impartiality, the consultancy activities are not conduct by any part of IFC GLOBAL or any unit under the organizational control of IFC GLOBAL and any full-time personnel, and at the same time, we take every precaution to ensure that the relevant consultancy activities of the outsourced audit team members do not affect the impartiality of the certification services we provide.
- We will not offer or provide internal audit services to our clients.
- We have taken all kinds of measures to ensure that training services are conduct in a way that does not affect the impartiality of activities related to the certification of individuals,

committed.

07.04.2023

Deniz Alya ERYILMAZ
General Manager

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